

KENTUCKY ASSOCIATION OF HOSPICE & PALLIATIVE CARE

27th Annual Conference and Symposium

The Heart of Service: Evolving Care with Love and Purpose

Louisville Marriott East

1903 Embassy Square Blvd, Louisville, KY 40299

AUGUST 19-20, 2025

PALMETTO GBA- THURSDAY, AUGUST 21 (Post-Conference will be Virtual)

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Association of Hospice & Palliative Care

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CONFERENCE OVERVIEW

Join more than 200 professionals from across the Commonwealth for the 2025 Kentucky Association of Hospice and Palliative Care (KAHPC) Annual Conference—a three-day gathering dedicated to advancing excellence in end-of-life care. This year's event will bring together clinicians, administrators, and thought leaders to explore the latest in clinical practices, regulatory updates, and innovative strategies that support compassionate, high-quality care.

As the healthcare landscape continues to evolve, hospice and palliative care providers must remain responsive adapting not only clinical approaches but also grief support services and operational models to address emerging needs.

The 2025 KAHPC Conference will present an inspiring mix of expert speakers and thought-provoking sessions aimed at empowering professionals in hospice and palliative care. Whether your focus is on improving patient experiences, building organizational resilience, or exploring innovative care models, this year's event offers a meaningful platform to exchange ideas, gain practical knowledge, and strengthen your impact in the field.

LEARNING OBJECTIVES

After completing this conference, participants will be able to:

- Develop modern strategies to maintain successful palliative care and hospice programs
- Practice effective clinical interventions to improve patient care experiences
- Prepare for the ever-changing healthcare environment from the regulatory perspective
- Apply holistic care techniques and strategies that enhance end-of-life outcomes
- Employ better management skills and marketing strategies

Whole-body donation plays a vital role in medical innovation and education by providing hands on experience to healthcare providers and other medical professionals. GENESIS

WHOLE BODY DONATION PROGRAM

Empower them to shape their LEGACY

Non-profit, trusted for over 30 years Accredited by the American Association of Tissue Banks (AATB)

REGISTRATION & INFO

Registration Issues: Contact KAHPC- 888.322.7317

	Registration Fees:	Early Bird KAHPC Member (until July 15th)	KAHPC Member (after July 15th)	Non-Member
KENTUCKY Association	TUESDAY (MAIN)	\$195	\$215	\$315
Hospice BALLIATIVE CARE	WEDNESDAY <i>(MAIN)</i>	\$195	\$215	\$315
TALLIAIIVE CARE	THURSDAY PALMETTO GBA (Post-Conference) Virtual due to Travel Pause	\$50	\$50	\$125

CONTINUING EDUCATION OFFERED: (updated 6/12/25)

Nursing

Hosparus Health is an approved Kentucky Board of Nursing Provider. The Kentucky Board of Nursing has approved contact hours as follows: KBN Provider # 4-0123-1226-025, 6.4 contact hours for Tuesday, August 19, 2025, and KBN Provider #4-0123-1226-026, 6.4 contact hours for Wednesday, August 20, 2025. Kentucky Board of Nursing approval of an individual continuing education provider does not constitute endorsement of program content. To receive contact hours participants must attend the entire day, evaluate the offering, and provide their Kentucky nursing license number. Some sessions are still pending CE approval.

Social Work

Hosparus Health is approved by the Kentucky Board of Social Work to sponsor continuing education for credential holders (KBSWSP 202512). Hosparus Health maintains responsibility for this program and its content. Contact hours for social workers are approved as follows 6.4 contact hours for Tuesday, August 19, 2025, and 6.4 contact hours for Wednesday, August 20, 2025. To receive contact hours participants must attend the entire day, evaluate the offering, and provide their Kentucky social work license number. Some sessions are still pending CE approval.

Hotel Information

Book By JULY 18th

HOTEL RESERVATION LINK (Click Here)

A block of rooms are being held at the Louisville Marriott East in Louisville at the conference rate of \$159 per night double occupancy.

Use the link or call the hotel directly for reservations; identify yourself as a Kentucky Hospice Conference participant.

Louisville Marriott East 1903 Embassy Square Blvd. Phone: (502) 491-1184

EDUCATION COMMITTEE

Rod Hieneman, CHAIR Community HPC

Liz Fowler Bluegrass Care Navigators

> David Cook Hosparus Health

Janelle Lane Rogers Heritage Hospice

> **Deborah May** Hosparus Health

Brenda Knollenberg HPC of Western KY Debbie Jones Hospice East

Kendra Marsh St. Anthony's Hospice

Turner West Bluegrass Care Navigators

Amber Gensheimer Hosparus Health

> Brandy Cantor KAHPC

FEATURED SPEAKERS TUESDAY



CARRIE COOLEY, RN, MSN Principal/CEO at Weatherbee Resources

Carrie Cooley is the Principal of Weatherbee Resources. Carrie joined Weatherbee in 2009 as an Associate Consultant and was hired as the Consulting Coordinator in 2012. In 2014, Carrie was promoted to Director of the Consulting Division and in July 2015, she assumed the Chief Operating Officer position. Carrie was promoted to CEO in February 2018.

On July 1, 2018, Carrie and her former business partner purchased Weatherbee Resources from the company's founders, Heather Wilson and Joy Barry. In August 2021, Carrie became the sole owner of Weatherbee and plans to continue the long-standing history of Weatherbee Resources' service to the hospice industry.

In her role as Principal, Carrie ensures Weatherbee's consulting services, products, and education are provided in a professional and cost-effective manner and are specifically tailored to meet each client's individual needs. As Weatherbee's owner, Carrie is responsible for ensuring Weatherbee is positioned to assist hospices with the ever-changing regulatory hospice environment. Carrie's excellent rapport with executives and staff alike – coupled with her regulatory and clinical acumen, and knowledge of best practices – assures excellent consulting outcomes.

Carrie's regulatory expertise and extensive consulting experience includes forensic clinical record auditing, baseline compliance audits/mock surveys, customized client education, interim management, clinical due diligence, and executive coaching. Carrie and her team frequently work directly with clients' legal counsel to address a wide range of hospice matters including the defense of clients under payment-related scrutiny by various entities; Carrie frequently serves as an expert witness. Weatherbee also works extensively with clients who are under a Corporate Integrity Agreement (CIA) with the Office of Inspector General (OIG); Carrie and her team execute the Independent Review Organization (IRO) audit activities required by the OIG.

Under Carrie's leadership, Weatherbee has assisted hundreds of clients under investigation by various Medicare contractors including Targeted Probe and Educate (TPE), Unified Program Integrity Contractors (UPIC), Supplemental Medical Review Contractors (SMRC), Benefit Integrity Support Centers (BISC), Recovery Auditors (RA), the Department of Justice (DOJ), Assistant United States Attorneys (AUSA), and the OIG.

As a member of Weatherbee's Speaker's Bureau, Carrie teaches a broad range of hospice, regulatory, and leadership-related topics nationally and is a member of the faculty for Weatherbee's renowned Hospice Regulatory Boot Camps. Carrie also frequently speaks at state and national hospice conferences on compliance-related topics.

Carrie is a registered nurse and holds a master's degree from Samford University with a specialty in nursing leadership and healthcare finance.



CATHERINE SHOULTS, PhD Vice President, Analytics at SymBiosis

Catherine focuses on creating cloud-based tools and automation using Artificial Intelligence and Machine Learning to support investment and operational processes across the firm. Prior to SymBiosis, she was the Director of Drug Development at Orbis Biosciences, where she led regulatory, pre-clinical, and clinical development. Her drug development career started at Quintiles (IQVIA) in Phase I clinical development.

She earned her PhD in Biomedical Informatics with an emphasis in Artificial Intelligence and Natural Language Processing from the University of Arkansas for Medical Sciences, an MPH with an emphasis in Epidemiology of Microbial Disease from Yale University, and a BS in Biology with a minor in Chemistry from Missouri State University.

FEATURED SPEAKERS WEDNESDAY



STEVEN H. LANDERS, MD, MPH CEO at National Alliance for Care at Home

Dr. Steven "Steve" Landers is a recognized leader in home health, primary care, and aging services, with nearly two decades of experience as a physician, executive, and public health policy advocate. As the first CEO of the National Alliance for Care at Home, he is dedicated to advancing home- and community based care for aging Americans. A board-certified physician in family medicine, geriatric medicine, and hospice and palliative medicine, Dr. Landers emphasizes the importance of compassionate, cost-effective care.

Dr. Landers graduated from Case Western Reserve University School of Medicine and completed his residency and fellowship at Case Western and the Cleveland Clinic. He holds an MPH from Johns Hopkins Bloomberg School of Public Health and a BA in political science from Indiana University. Early in his career, Dr. Landers provided house-call medical care, where he recognized the need for stronger connections between home care and the broader healthcare system, leading him to focus on advocacy and health policy.

He has served on numerous national boards in the past, including the National Association for Home Care & Hospice, Partnership for Quality Home Health, and the American Academy of Home Care Medicine, frequently advocating for home-based care policies in Congress and state legislatures. Previously, Dr. Landers was the director of home care and hospice at Cleveland Clinic and CEO of Visiting Nurse Association Health Group, Inc.

A published author and thought leader, his work has appeared in major outlets like the New England Journal of Medicine and the Journal of the American Medical Association. His team's leadership in providing specialized home care and at-home vaccines for seniors during COVID-19 was highlighted by ABC and CBS.

Dr. Landers lives in Little Silver, New Jersey, with his wife and three sons, and enjoys golfing, fishing, hiking, and watching horse racing.



STEPHANIE OSBORNE GREENE, MHA, ELI-MP Owner/CEO at Health Bridge Consulting

Stephanie Osborne Greene, MHA, ELI-MP, started in healthcare as a clinician, and has over 20 years of experience in healthcare administration, with 11 years in executive and c-suite clinical operations leadership at complex for-profit and nonprofit healthcare organizations. In 2024, she started Health Bridge Consulting, a coaching and consulting business focused on providing recovery strategies through coaching for leaders experiencing burnout.

Stephanie also works with organizations through providing leadership development programs to build a sustainable leadership toolkit that positions leaders at all levels for long-term success, resulting in improved employee retention, improved workplace culture, and organizational and sustainability in today's complex, competitive market.

Stephanie became a certified psychological safety practitioner in 2024 and incorporates these principles into her work with leaders and organizations. Stephanie also completed the highly respected Cornell University Diversity and Inclusion Certificate Program. In 2025, she became an Energy Leadership Index Assessment[™] Master Practitioner (ELI-MP), utilizing the assessment to provide a framework for leaders to learn how they react under stress, teaching them to intentionally shift their energy in ways that result in more peace in life and leadership.

TUESDAY, AUGUST 19, 2025

TUESDAY, AUGUST 19, 2025						
		Clinical/Symptom Management	Regulatory/Clinical	Psychosocial/ Spiritual	Marketing	
Welcome	9:00-9:15		WELCOME			
Breakout Session 1	9:15-10:05	Stephanie Alvey Banks, RN, BSN Hosparus Health Certified Compassion: Advancing Heart Failure Care Through National Standards	Lori Earnshaw, MD, FAAHPM Ketlin Schneider, BSN, RN, WCC, CHPN Emily Vicars, Meditation Guide <i>Hosparus Health</i> Reconnecting to Meaning and Purpose; A Hospice Clinician's Role in Facilitating a "Good Death" and How We Cope When Expectations Aren't Met	Savannah Sooter, LCSW Hosparus Health Somatic Support for Grieving Clients	Cordt Kassner, PhD Hospice Analytics MARKETING PEER GROUP w/ Board	
Break/ Exhibitors	10:05-10:15		Visit w/ Exhibitors	s & Break Time		
Opening Plenary	10:15-11:15	Carrie Cooley, RN, MSN, Principal Weatherbee Resources HOPE Tool				
LUNCH	11:15-12:25	Lunch & KAHPC Annual Awards				
Exhibitors	12:25-12:35	Visit w/ Exhibitors				
Breakout Session 2	12:35-1:25	M. Kate Probst, PharmD, BCACP, BCGP Drew Lally, MD, FACP, HMDC, FAAHPM Hosparus Health Medical Cannabis in Kentucky: A New Option for Treating Symptoms in the Blue'grass' State	Hannah Harrison, DO Briana Trischan, MD University of Louisville Why Can't We Be Friends? Palliative Care and Organ Procurement Organizations	Eugenia Smither, RN, BS, CHC, CHP, CHE Bluegrass Care Navigators Age Friendly Health Systems	Stephanie Johnston, MBA Transcend Strategy Group TBA	
Break/ Exhibitors	1:25-1:35		Visit w/ Exhibitors	s & Break Time		
Breakout Session 3	1:35-2:25	Katrina Nickels, MD, DFASAM Marianne Carter, PharmD Elijah Myers, PharmD University of Kentucky Let's Be Real – Practical Tips for Buprenorphine in Palliative Care in Kentucky	Carrie Cooley, RN, MSN, Principal Weatherbee Resources Soup to Nuts IDG Documentation	Joseph A. Ferry, MA, ATR-C, LPAT, CT Hosparus Health Art for the Heart: Grief as an Act of Creativity	Amber Kennoy, Sr. Multi Media Marketing Consultant, TV Host Kayla Pelphrey, Digital Account Manager <i>WKYT-TV</i> Communications	
Break/ Exhibitors	2:25-2:35	Visit w/ Exhibitors & Break Time				
Afternoon Plenary	2:35-3:35	Catherine Shoults, PhD, Vice President SymBiosis A.I. in Hospice				
Break/ Exhibitors	3:35-3:45	Break Time & Visit w/ Exhibitors				
Breakout Session 4	3:45-4:35	Amber Kirchner, MSN, CWON, NPD-BC, CHPN Hosparus Health Care of the Ostomy Patient	Alyssa Lambrecht, DO Abigail Latimer, PhD, MSW, LCSW, APHSW-C Kyle Long, Chaplain University of Kentucky Finding Peace in Turbulent Times: Palliative Approaches for Patients Experiencing Homelessness	Adam Bridgeman, M.Div Caleb Potter, M.Div, CT Hospice & Palliative Care of Western Kentucky "I'm a Soul - Man!" Prioritizing the Care of Your Soul!	KAHPC BOARD MEETING	

WEDNESDAY, AUGUST 20, 2025

		Clinical/Symptom Management	Regulatory/Clinical	Psychosocial/ Spiritual	Volunteer/ Community Engagement
Breakout Session 5	8-8:50	Shalini Chhabra, MD, MPH Christian Furman, MD, MSPH, AGSF Kim Pate, MD University of Louisville High Time for Ketamine	Caren Martin, PHARMD, BCGP Enclara Pharmacia Following the Symptom Management Cues in CAHPS and HOPE	William Sofield, M.Div., D.Min Hosparus Health Moral Injury in Hospice: Naming the Wounds No One Sees	Andrea Arnett, B.S, C.V.A. Rachel Swindler, MSW/LSW Community Hospice Stronger Together: Boosting Hospice Volunteer Hours Through Bereavement Collaboration
Break/ Exhibitors	8:50-9		Visit w/ Exhibito	ors & Break Time	
Welcome	9-9:15		WEL	COME	
Opening Plenary	9:15-10:15	Steven Landers, MD, MPH National Alliance for Care at Home A National Perspective			
Break/ Exhibitors	10:15-10:25		Visit w/ Exhibito	ors & Break Time	
Breakout	10:25-11:15	Gregory A. Jicha, MD-PhD University of Kentucky Navigating Care in the Final	Caren Martin, PHARMD, BCGP Enclara Pharmacia The Anticoagulant	Caleb Potter, M.Div, CT Brenda Knollenberg, CEO Hospice & Palliative Care of Western Kentucky Helping Children Navigate	Ashley Holt, Health Equity & Engagement Manager Gerri Stuart (Botts), Bluegrass PACE Outreach Coordinator Daryl Love, Health Equity & Engagement Officer
Session 6	10.23-11.13	Stages of Dementia	Conundrum: Facts, Fallacy, and Finding the Right Words	Grief	Bluegrass Care Navigators Faith in Action: Innovating Community Health Through a Faith-Based Collaborative
LUNCH	11:15-12:25		LU	NCH	
Breakout Session 7	12:25-1:15	Kshitij Thakur, MD, MSc Marijeta Pekez, MD Jessica McFarlin, MD University of Kentucky Untangling the Pain: Practical Strategies for Managing Chronic Pancreatitis in Palliative Care	Robert Saltaformaggio, Senior Counsel Liles Parker PLLC Hospice TPE, CERT, SMRC, SFP, PPEO, and UPIC Audits - Top Denial Reasons and the Impact of These Audits on Other Enforcement Activities	Laurie Wallace, DNP, APRN- FNP Natalie Ciulla, Community Outreach Engagement Specialist St. Elizabeth Hospice Implementing a Let's Have Dinner and Talk About Death Initiative in Northern Kentucky	Jennifer Curtis, CVA Bluegrass Care Navigators Building Positive Relationships Within Your Volunteer Program From Day One
Break/ Exhibitors	1:15-1:25	Visit w/ Exhibitors & Break Time			
Closing Plenary	1:25-2:25	Stephanie Greene, MHA, ELI-MP Health Bridge Consulting Beyond Burnout: Reclaiming Purpose as a Leader in Healthcare			
Break/ Exhibitors	2:25-2:35	Visit w/ Exhibitors & Break Time			
Breakout Session 8	2:35-3:25	Elizabeth Rhodus, PhD, MS, OTR/L, FAOTA April Stauffer, MS, CDP University of Kentucky Caregiving Through the Lens of Sensation in Dementia Care	Tara Schapmire, PhD, MSSW, OSW-C, APHSW-C Christian Furman, MD, MSPH, AGSF University of Louisville Cultivating Collaboration in Palliative Care Teams	Christy Morris, LCSW Hosparus Health Caring for the Caregiver: Self- Care Strategies for the Healthcare Workers	Lisa King, PhysD Michael Brown, MSW, CSW, APHSW-C Kristy Lee, LCSW, APHSW-C Nancy Kremer, LCSW Susan Houston, LCSW, APHSW-C Bluegrass Care Navigators Thinking Outside the Box: Caring for Grieving Patients, Family, and Community Clients

PALMETTO GBA- POST-CONFERENCE

DUE TO A CMS TRAVEL PAUSE THIS WILL BE VIRTUAL VIA ZOOM AT YOUR OFFICE

Charles Canaan & Marlene Frierson

Post-Conference for the KAHPC 27th Annual Conference and Symposium

August 21st, 2025

10am-3pm

LUNCH BREAK 12pm-1pm

<u>Course Fee:</u> \$50.00- Member \$125.00- Non-Member

2025 Jurisdiction M (JM) Medicare Hospice Workshop Series

Palmetto GBA is pleased to announce our 2025 Hospice Workshop series titled "Thrive with Medicare in 2025." These workshops are designed to equip hospice providers with the tools they need to be successful in Medicare billing, coverage and documentation requirements.

The "Thrive" workshops will provide insight for hospice agency staff at all levels. However, we do suggest that providers who are new to Medicare, or have new staff, attend our online learning courses for beginners at <u>www.PalmettoGBA.com/hhh</u>. Basic billing and other online educational resources can be found by accessing the Events and Education topic at the top of the page.

Errors in billing and responding to additional documentation requests can be costly. During the workshop series, Palmetto GBA will provide information related to the most common errors and why these errors occur. We will also provide tips to avoid these errors. Palmetto GBA's goal is to educate providers on the most up-to-date information and apply skillful techniques to their documentation and billing practices.

THE FOLLOWING TOPICS WILL BE COVERED DURING THE WORKSHOP

Workshop Topics for Part I (10am-12pm)

Improper Payments

Comprehensive Error Rate Testing Medical Review/ Targeted Probe and Educate (TPE)

Hospice Utilization

Average Length of Stay Non-Cancer length of Stay

- Hospice Performance Scales
- Case Studies/Patient Scenarios

PALMETTO GBA

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Workshop Topics for Part II (1pm-3pm)

• 2025 Final Rule Summary

FY 2025 Routine Annual Rate Setting Changes

Hospice Updates

Hospice Certifying Physician Billing Instructions and Claim Editing

Termination of the Hospice Benefit Component of the VBID Model

Quarterly Credit Balance Reports No Longer Required

Hospice Cap Resources

- Palmetto GBA's eServices Portal
 - eServices' Newest Self-Service Tools and Updates
- Overview of the Targeted Probe and Educate (TPE) Process
- Provider Enrollment Updates

Revalidation Reminders Stay of Enrollment

- CERT Overview
- Educational Resources for Hospice Providers



Please type or print. Use a separate form for each registrant.

First Name:	Last Name:
Organization:	License #
Credentials:	Type of Contact Hours Requested:
Job Title:	Email:
Address:	
City: State:	ZIP: Phone:

Registration Fees:	Early Bird KAHPC Member (until July 18th)	KAHPC Member (after July 18th)	Non-Member	Amount Due
Tuesday (8/19 includes 1 Lunch)	\$195	\$215	\$315	
Wednesday(8/20 includes 1 Lunch)	\$195	\$215	\$315	
Thursday (8/21: Palmetto GBA) Virtual due to CMS travel pause	Palmetto GBA	\$50	\$125	
Additional Award	\$45 Each	\$45 Each	\$45 Each	

TOTAL AMOUNT DUE (ADD LAST COLUMN)

VISA

Credit cards are accepted However, a (\$7.00) proce will be applied per registr

Please Note:

per day.

Method of Payment

	Check (payable to KAHPC) Credit Card	Choose One: Visa / MasterCard
ssing fee	Credit Card#	Exp. Date:
ation,	Name on Card (print)	3 Digit Code
	Billing Address on Card:	(

Signature:

HOTEL RESERVATION LINK (Click Here)

Please complete registration form and send payment to:

Lora Sewell

Kentucky Association of Hospice and Palliative Care 202 West Main Street, Frankfort, KY 40601

Isewell@mmlk.com | 1-888-322-7317 | F: 1-888-322-7017

You will receive email confirmation of your registration at the above email address. No cancellations after August 1, 2025; but you may send another person in your place at no additional cost.

Breakout Sessions

Please mark which Breakout Sessions you plan to attend. NOTE: You're not locked into this. This is just for planning purposes only.

Please type or print. Use separate form for each registrant.

First Name:	Last Name:	
Organization:	Email:	
Phone:		
TUESDAY, AUGUST 19		
BREAKOUT SESSION 1 (9:15-10:05am)	□ Psychosocial/Spiritual	□ Marketing
BREAKOUT SESSION 2 (12:35-1:25pm) Clinical/Symptom Mgmt. Regulatory/Clinical	□ Psychosocial/Spiritual	□ Marketing
BREAKOUT SESSION 3 (1:35-2:25pm)	□ Psychosocial/Spiritual	□ Marketing
BREAKOUT SESSION 4 (3:45-4:35pm)	Psychosocial/Spiritual	
WEDNESDAY, AUGUST 20		
BREAKOUT SESSION 5 (8-8:50am)	□ Psychosocial/Spiritual	□ Volunteer/Comm. Eng.
BREAKOUT SESSION 6 (10:25-11:15am)	□ Psychosocial/Spiritual	□ Volunteer/Comm. Eng.
BREAKOUT SESSION 7 (12:25-1:15pm)	Psychosocial/Spiritual	□ Volunteer/Comm. Eng
BREAKOUT SESSION 8 (2:35pm-3:25pm)		

□ Clinical/Symptom Mgmt. □ Regulatory/Clinical □ Psychosocial/Spiritual □ Volunteer/Comm. Eng.

2025 KAHPC Awards Luncheon Tuesday, August 19

The Kentucky Association of Hospice and Palliative Care annually honors staff, leaders, and community supporters who exemplify providing quality end-of-life care to members of our communities. Your paid registration on Monday includes admission to the awards luncheon. Additional luncheon tickets for those not registered can be purchased at

\$45.00 each.

Please join us in recognizing leaders in our field and our state.

Hospice Innovator Award

For an individual or group who has demonstrated excellence in the use of skills, caring and devotion to patients and colleagues.

Hospice Distinguished Leader Award

For a person demonstrating sensitivity and commitment to the hospice mission and to the promotion of end-of-life care.

Hospice Champion Award

Individuals who have advanced the cause and support of the hospice industry and/ or supported those principles and concepts consistent with values underlying the provision of hospice services.

The Award of Excellence

For an individual who has attained repeated outstanding support in hospice end-of-life care through advocacy, partnership, and strengthening public policy.

Hospice Pioneer Award

For an individual who has blazed a trail for others to follow within the hospice profession, education, program development, administration, government or community activities.

Above and Beyond Award

For a person demonstrating exemplary actions of heroism or courage beyond the call of duty within their hospice role.







THANK YOU FOR ATTENDING WE'LL SEE YOU IN 2026



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